



“Do you have any other comments you’d like to make?” (2022 SURVEY)

OTHER COMMENTS

- Your site is great!
- Your writing is very clear, the screenshots are useful, and the length of the information is perfect - thanks for doing!
- Your webinars are so friendly! Thank you for all the help you've given.
- Your technology tips are so helpful! I also appreciate the Communications advice and your overall helpfulness without judgement - you are the best! Thank you so much!!!
- Your tech tips have helped me immensely, especially at the start of the pandemic when working remotely was new. I learned better ways to use the technology that's always been available to me. You've saved me so much time and effort. Thank you!
- Your service is so useful and well done. You break everything down carefully and explain it all clearly. I recommend Tech-Talk to all my fellow CDLC members. Some features that have really changed my workflow are Format Painter, clipboard history, and the tight setting for graphics in Word. Those simple but significant discoveries make many applications much more effective. Thank you!
- Your Canva trainings were really helpful :)
- You guys are great! Happy new year!
- You folks do a WONDERFUL job! I'm looking forward to the next year of Tech-Talk!
- You do a good job of giving tips that I can use but either didn't know about, have forgotten, or did not know how to access. I have used several of them. I have never attended a webinar, even if they are one I am interested in, mostly because the details are not readily available. I have to do several clicks to get to it, it would be nice to see the length of the webinar and the time next to the title. Keep up the great work, I always read the email for the valuable tips I get out if them!
- You are providing an excellent resource for my job. I have learned a variety of themes from you. Thank-you.
- You all are awesome, keep up the fantastic work! It is greatly appreciated!!
- wonderful service, keep up the amazing work!
- wonderful resource
- Website needs better contrast (darker font) for accessibility.



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- We love Tech Talks!
- We appreciate the weekly emails. They are a great resource to turn to for patron questions.
- Very helpful to have someone solely responsible for providing new or seldom used tips/short cuts for accomplishing tasks, especially since changes are always happening. Thank you!
- tips are great!
- This is a reminder to use Tech-Talk more than I am doing. I like that all of the resources are available.
- This is a great resource! Thank you for all that you do for us!
- This is a great resource for library staff. I am the Digital Resources Coordinator and when I get asked to do a staff training on most tech topics, I can point to this resource as something we already have access to.
- There is almost too much info.
- The work you done is very valuable to us, keep on doing it.
- The presenters are fabulous!!
- Thanks. Keep up the good work.
- Thanks!
- Thanks for your work on this, but sometimes our inboxes get so full that things fall through the cracks. Information overload is real. I'd say keep the content short and sweet and readers may find it easier to read and absorb it or choose to delete it, rather than saving them in a folder to read later like I tend to do (only to resign to the fact that I don't have time.)
- Thanks for the chance to give feedback! Really appreciate all that you do.
- Thanks for providing this valuable service
- Thanks for keeping content fresh and relevant.
- Thanks for doing this!
- Thanks for all your hard work!
- Thanks for all you do!
- thanks for all you do!
- thanks for all you do!
- Thanks for all of your hard work!
- thanks - I always read the newsletter!



“Do you have any other comments you’d like to make?” (2022 SURVEY)

- Thank you.
- THANK YOU!! PS- send snow to central New York State. Now, please. The skiing is, well,....
- Thank you! Happy New Year! :)
- Thank you!
- Thank you!
- Thank you!
- Thank you!
- thank you!
- Thank you so much:)
- Thank you so much for your clear explanations of current technology! Greatly appreciated.
- thank you from a future programmer
- Thank you for your work. I use your tips frequently.
- Thank you for your wonderful job and Happy Holidays! may 2022 will be full brightness and knowledge!
- Thank you for what you guys and gals do and for having Tech-Talk!
- thank you for this It's so helpful!
- Thank you for the variety of topics you cover.
- Thank you for the time spent creating this great resource!
- Thank you for the services
- Thank you for the quick tips. They are super helpful and sometimes lead me to explore much further. Tech Talk is the major way that I learn about what I didn't know that I didn't know - didn't know to ask or seek to learn about. It is invaluable to us.
- Thank you for the information you send out it is very helpful
- Thank you for the information it is very informative
- Thank you for providing this resource!
- Thank you for offering this service!
- Thank you for always helping us improve!
- Thank you for all your hard work!
- Thank you for all your hard work!



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- Thank you for all the hard work you all put into this. I find it invaluable and there is always something I can benefit from!
- Thank you and keep making this product as awesome as it already is.
- Thank you all for helping me build my tech skills. Technology is intimidating for those of us who aren't tech natives, or were the last generation of people before technology became so prevalent.
- Thank you :)
- Thank you - I learn a lot from this service.
- Thank you
- Tech-Talk provides an abundance of information that has been helpful to me personally and at work! Keep the information coming!
- Tech-Talk is very helpful and informative!!
- Tech Tips are the best. Love the access but wish I had more time to make use of it.
- Tech talk is great. thank you for this service.
- Sometimes the videos are too basic for me although I do learn something almost every time. I would like to see some more advanced applications.
- Recently information about evaluating internet sites was sent out that is really dated. Checklists that ask people to focus on the source itself have been repeatedly shown to be ineffective and easily subverted by sites that are trying to mislead. Evaluation tools that encourage lateral reading are better supported by the most current research. (**Editor’s NOTE:** Thank you to our Reader for bringing this to our attention. We updated the online database article significantly with new and additional information, along with current reference sites.)
- Please stick to technology topics. Your article on touching in the workplace was very inappropriate. (**Editor’s NOTE:** Thank you to our Reader for sharing their discomfort. While this article was in response to a Reader’s request, we will continue to work hard to recognize and respect sensitive issues.)
- not at this time - 1st time user - very pleased!!!!
- Not at this time
- Not always, but there have been many times where I've needed whatever tip or resources was brought up in that week's Tech Talk. Thank you!
- none
- no



"Do you have any other comments you'd like to make?" (2022 SURVEY)

- no
- no
- No
- No
- no
- No
- No
- No
- new user, not yet using
- n/a
- My name is Karina Ricker. Thanks for all that you do!
- Loved the "Why Did I Make That Dumb Decision" Webinar (**Editor's NOTE:** Thank you, though this is not one of the Tech-Talk webinars.)
- Love this service!
- Love Tech Talk!
- Love it! I look forward to it.
- Learned on Tech Talk many years ago how to make a 5-minute delay on outgoing emails. This has saved my butt many times by giving me the chance to make sure everyone is properly copied, and/or attachments are included where needed. Just one of the many things I love about Tech Talk.
- Keep up the great work. I am constantly surprised by something new and interesting in your newsletters. They are always helpful.
- Keep up the great service.
- Keep up the good work!
- Keep up the good work
- Keep the tech tips coming!
- Keep the good work! :)
- Keep on, Keepin' on! Love you ladies and the content provided!
- keep it up!

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- Keep doing a great job! You are helping a lot of users!
- Just very happy about this information and rely on it. Old dog, learning new Tricks.
- just started receiving newsletter recently through a list-serv, so I didn't know about a lot of the other services you offered
- Just -- thank you so much!
- I've learned quite a few helpful tidbits over the past year, just from reading the weekly newsletter. Kudos!
- I've learned an incredible amount using this website over the years.
- I'm new to NY so I'm just starting to use these resources but I'm sure I will continue to find them useful in the future. Thanks!
- If we learn a new tool, it would be great to have a follow up time for a group session to use these tools on a project of our choice, where we can ask questions while we are trying to set it up. **Editor's NOTE:** We tried this once at the request of webinar attendees. Few showed up and they had not tried the techniques, so it was not a good use of anyone's time. You *can always* use the “ASK a Question” feature on the SEARCH page to get reach out to us and request a follow up group session on a specific tool or issue.
- I would participate more except I am the only librarian for the university and am busy.
- I would like more info in the email that is quick and easy to learn.
- I would also like to see more focus on the accessibility of the tools discussed. The recent ""put a picture inside the letters of your text"" is actually ""turning perfectly accessible text into an image which screen readers cannot interpret."" This needs to be acknowledged and advice given accordingly. I cannot (and do not wish to) knowingly do things which impede accessibility." **Editor's NOTE:** Thanks for the great “heads up”. Yes, we will begin mentioning each time a graphic treatment we are suggesting has accessible implications. There will be a specific section identified as such. All images have alt tags for the past couple of years. The good news is that every Tech Tip has completely stand-alone text ... meaning that images are not required for the learning.
- I wonder if a current events section would be cool
- I want to thank you for the very knowledgeable application! Cheers in 2022 from your peers!
- I really like your communications and leadership tips
- I really like Tech-Talk. I help run our staff training, and some of our staff have found it useful, especially the webinars on demand.



“Do you have any other comments you’d like to make?” (2022 SURVEY)

- I really like how down to earth (should this be hyphenated? hey, maybe a grammar tip of the week?) and approachable you are.
- I really enjoy the topics you pick and find them useful.
- I really enjoy all the tech tips and quick reference sheet for shortcuts. I have used some of what I learned and always look forward to what new things I'm going to learn in the next issue.
- I really appreciate that your team takes the time to create this content to educate, inform, and enable us to be more confident and capable in our work.
- I often have to review Tech-Talk webinars when I need a refresher. They are that useful
- I love your newsletter
- I love the webinars. I also appreciate Linda for contacting me on several occasions to discuss problems I've had.
- I love that the webinars are an hour; not too much time to commit and you always pack a lot of information in that time frame. Thanks!
- I love tech-talk. I look forward to it and find something valuable to use quite often.
- I love Tech-Talk and think it is very reasonably-priced
- I love tech talk. It is the only newsletter I regularly take the time to read and it's always informational. I also love how it's written in "common language", easy to understand and with screen shots. It's always frequently on topics, too, that I can find useful.
- I love Tech Talk, and I am not a Techie at all. There's always something to take away.
- I look forward to your email each week. My favorite sections are the Communication and Leadership blogs. Useful and thoughtful that can apply to not only professional situations but personal ones as well. Thank you!
- I look forward to the newsletter each week! Keep 'em coming!
- I look forward to Tech-Talk every week. There's always at least one thing in each edition that either has a direct impact on my job, or improves my work or outlook.
- I like that you include handouts with your webinars. I like to keep them handy if I need to go back to remember how to do something new I learned.
- I like how accessible and user friendly your articles and webinars are
- I have only been getting these for a couple of months, but appreciate them greatly.
- I have just started using Tech-Talk and I am loving what I am learning.

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- I feel that my patrons might miss the communication and leadership tips because they are buried at bottom of the page (maybe move them around or ???). **Editor’s NOTE:** We tried this for awhile and it didn’t communicate well. We then added a Table of Contents at the top to give visibility to the Communication and Leadership tips, but it appeared people glossed right over it and didn’t see. We have recently taken out the Table of Contents to simplify and have the reader get to the meat more quickly. If you miss it and want it back, just let us know.
- I fear the communication and leadership tips get ignored because they are so far down the page. **Editor’s NOTE:** See note above.
- I enjoy the service. Thank you for providing it.
- I enjoy the quick tips and thank you so much to the staff that put all this together for us!
- I enjoy Tech-Talk and wish I had more time to view the information.
- I don't think I'm the average user. I'm pretty computer savvy and I mainly use this if I can't find what I want to do in something, like a changed shortcut in word. I'm doing the work of 3 people, so I don't have time for fluff at work. Fun activities were also all but eliminated. We stopped doing programming due to covid and budget cuts.
- I don't always have time to read them, but I save all of them because I think it is such a valuable resource. I will say that I sometimes miss the webinars list because it doesn't stand out to me like the other sections.
- I came into my current role with only the tech knowledge that I had previously needed. Through Tech-Talk, I have been able to educate myself with things I didn't realize I didn't know. I find it very helpful that it is in short snippets. I would probably put it aside if it took more time to view. Being short and sweet with the potential to find more information if I need it, is great for me.
- I appreciate the variety of topics and am always forwarding to my staff.
- I appreciate the classes and the newsletters
- I appreciate all of the hard work that goes into making Tech-Talk possible.
- I am retired but still find Tech-Talk interesting both for personal use and for the organizations with which I volunteer.
- I am looking forward to learning more with the information that is provided.
- I am a techy person and I always find value in Tech-Talk. Thank you!
- I am a first-time user
- I always look forward to the Friday email!
- I absolutely love TECH TALK. It has helped me so many times in the past years since I stumbled on to it. I even love reading the tips about things I know I'll never need to use!



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- Honestly, I wasn't really aware of the video in the newsletter. I always just skipped over them because they looked like a photo. But now that I looked at one, I may view them more frequently.
- helpful
- Great work!
- Great resource for library staff, but I wonder if they let their patrons know about it.
- Great resource
- great product
- Good job! I always learn something new.
- Getting a weekly little tech time with options to watch a video and/or read to learn about it has improved my tech skills and thus impacted my work more than any other more formal tech trainings. Several times the tech tip was exactly what I needed in that moment--how to alphabetize a spreadsheet column was the tip I got at the right time that I remember most because it saved me so much time and frustration that day. Keep up the great work!
- Excellent work!!
- Each of the webinars I have attended, I always learn something new or a new resource.
- Can you make my administration read your leadership series? If they did and implemented these things our organization would be a better place to work.
- Being retired, Tech-Talk keeps me up-to-date with technological items and helps me to continue technological learning in ways I wouldn't be able to otherwise. It also shows me how libraries are moving forward with their work. It's one of the reasons why I continue to be a member of CDLC.
- Always read the communication and leadership tips and I love them! Those are so useful. I hope others read them too.
- Again, I'm new to Oregon and OLA so I'm happy to have found this and look forward to learning more.